priority™

Priority Pharma

Your 'prescription' for product manufacturing, quality control & distribution

Tightly controlled manufacturing processes, quality & governance, batch & LOT traceability, multiple distribution channels – and more. This is **Priority Pharma**, an innovative end-to-end ERP solution developed to meet the unique needs of the pharmaceutical manufacturing industry.

Priority Pharma raises the bar on pharmaceutical product manufacturing, offering an advanced set of tools to support fundamental processes in development, sales and distribution, including R&D project management, process manufacturing, work order management, document management, Manufacturing Resource Planning (MRP), traceability, quality assurance, laboratory management and Material Review Board (MRB).

Priority Pharma is designed to support processes that are fully managed in-house, in addition to hybrid processes, a combination of in-house and outsourced projects such as outsourced clinical research and manufacturing. In many scenarios, routes to market are handled using a number of wholesalers who either purchase stock from the company and then distribute, or sell and distribute products on the company's behalf direct to healthcare professionals, hospitals or pharmacy chains – **Priority Pharma** supports all of these models. Only a strong and viable ERP system can store finished products, manage and control stock movement and perform track and trace operations in partnership with CMOs (Contract Manufacturing Organisations), 3rd party logistics providers (3PLs) and wholesalers.

When it comes to guaranteeing compliance and adhering to the industry's highly regulated standards, **Priority Pharma** ensures that products are consistently produced and controlled in accordance with these standards. Designed to minimise the risks involved in pharmaceutical production that cannot be eliminated through testing the final product, **Priority Pharma** enables organisations to comply with such standards, including GxP and GAMP guidelines and US FDA Title 21 CFR Part 11 regulations.

Designed to sustain complex process manufacturing

- **A true "global" solution** – multi-company, multi-currency and multi-lingual
- **Openness** – APIs that enable new levels of interoperability/integration between core business processes, external data and 3rd party applications
- **Flexibility** – easily adapts to changing business requirements to suit customers' current and future needs
- **Mobile** – suite of tools to introduce mobile applications to the workforce, transforming the way modern ERP is used, providing ERP anywhere, anytime, with true ubiquitous productivity

Product Lifecycle Management

- Manage all stages required to bring a drug to market, including budget management
- Track products through each lifecycle stage
- Control product versions/revisions

Clinical Trials & Manufacturing

- Manage clinical trials as projects, including timeline, milestones, budgets, cost analyses
- Mobile apps to enable data input in the field
- Supports multiple Units of Measure (UoMs) and conversion between various UoMs
- Lab management module, including log/retrieval of test results

Purchasing & Supplier Management

- Due Diligence - supplier management/compliance and approval process
- Purchase Requisition, Order Authorisation and tracking

Stock Control

- BoM data storage: version control per product
- Supports make-to-stock and make-to-order
- Supports FIFO and product expiry dates

Finance

Comprehensive tools to manage business financials, including:

- Digital and automated billing
- Fixed assets: complete lifecycle tracking, from purchase to retirement
- Cash management, budget/cost control, including profit/cost centres and financial statements

Compliance & Regulations

Designed for highly-regulated environments, enabling organisations to fully comply with regulatory standards:

- Data changes made in a monitored change control environment, stored in Priority and are fully auditable
- Full permissions management & segregation of duties (e.g. sensitive project data/clinical trials restricted to authorised employees only)
- Electronic signatures
- Built-in process management tools enforce/monitor processes and internal SLAs
- Securely stores internal and external email communications
- Disrupted procedures/events can be logged/monitored by the relevant organisational authority

Traceability

- LOT/batch inventory management – supports traceability of all finished products, even in environments where manufacturing and logistics are outsourced to a 3rd party
- Splits batches and tracks associated serial numbers to multiple destinations

Distribution

- Interfaces with leading courier companies
- Works seamlessly with internal and external warehouses
- Able to limit sales of specific products to specific countries
- Manages stock in consignment

About Priority Software: Priority Software provides flexible, end-to-end business management solutions for organisations of all sizes in a wide range of industries, from a fully featured ERP platform serving multinational corporations, to small and growing businesses. Recognised by top industry analysts and professionals for its product innovation, Priority improves business efficiency and the customer experience, providing real-time access to business data and insights in the cloud, on premise, and on-the-go. With offices in the UK, US, Belgium and Israel and a global network of business partners, Priority enables 75,000 companies in 40 countries to manage and grow their business.

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